

Annual Report & Strategic Outlook

March 2023

4CED continues to deliver! Below is our 2022 annual report and strategic outlook.

The report is divided into sections and concludes with a look into what we're planning for the year ahead.

Thank you, members and investors! 4CED is working hard to be your champion for San Juan County's economic future.



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Substantial strategic investments with consultants were made in 2022 to help 4CED better target the right industries for attraction and to support our municipalities' efforts with new retail attraction. Investment was also made in developing an application for a major U.S. Department of Energy grant that would support hydrogen investment in San Juan County. As a result of these long-term investments and despite solid membership growth and retention, the organization's near-term fiscal position is challenged. More work is ahead regarding membership development, securing grants and closing the budget deficit.



Membership, Finances & Grants

92 Members Representing:

Advertising & Media

Agriculture

Auto Sales

Business & Professional

Services

Civic Organizations

Computer & Telecommunications

Construction Equipment &

Education

Contractors

Financial

Energy

Healthcare

Government

Individuals

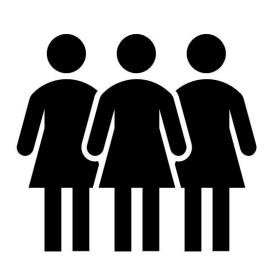
Manufacturing

Oil & Gas

Personal Services & Care

Real Estate

Sanitation & Recycling



Membership, Finances & Grants

- Membership grew 19.5% from 77 to 92 businesses.
- 94% percent of private business members renewed their annual memberships.
- New member recruitment occurs at all 4CED events and is where most new members are recruited.
- Members see value for membership investment.
- All SJ County municipalities, SJ County and San Juan College are members.
- 4CED is firmly positioned as SJ County's Economic Development Organization (EDO)!

Membership, Finances & Grants

Welcome New Members!

Sun Glass

Navajo Preparatory School

Animas Valley Mall

Navajo Dam Enterprises

Boys & Girls Club of Farmington Wells Fargo

Invenergy Carol Cloer Cheney Walters Echols

SJ Gabaldon

A Plus Well Service

Steve Neville

Walker Agency

Bill and Pat Fortner

New Mexico State University AE Properties (Alan Elmore)

DWN Consulting, LLC

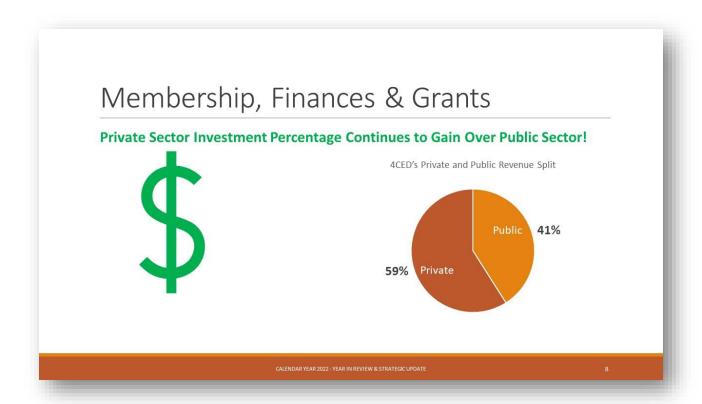
Enchant Energy

Stephanie Thompson

Membership, Finances & Grants



- Made a greater than \$100k of strategic investment in conducting a Competitive Asset Assessment and Retail Business Gap Analysis.
- Forecasted revenue for the 2022-2023 budget cycle up \$50K or





Membership, Finances & Grants

Grants & Sponsorships Received During Year:



- U.S. EDA \$40,000
- Arizona Public Service Company \$25,000
- Merrion Foundation \$10,000 for BRE



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As exciting as it is to work on recruiting new business and associated high-wage jobs, it's equally, if not more important and exciting to help retain and expand San Juan County's existing businesses. In economic development circles, this work is known as "Business Retention and Expansion" or "BRE" for short.

4CED has a very clear understanding of the needs and concerns of over 100 San Juan County businesses. This came through interviews conducted in 2021 and continuing into 2022 and beyond. BRE interviews are continuing to shape our efforts and service deliverables. We are now actively seeking funding to staff a position dedicated to the BRE role.

Using interview findings and best-practiced tools taught us by the University of Minnesota extension service, we identified and completed several deliverables and report on them below.

One recommendation was to create a consolidated calendar of all business training offered by our local business resource partners. <u>Check it out.</u> The local business resource partners in San Juan County have much to offer!

Business Retention and Expansion

- BRE is a core function of best-practiced EDOs.
- Seeking funding to permanently staff 4CED's BRE activity. SJ County and City of Farmington are signaling support in their upcoming budget cycles to help fund BRE efforts.
- Building on work done with the University of Minnesota Extension Service. Seven specific BRE opportunities targeted for community improvement.



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Business Retention and Expansion

- 1. Core skill certification Action taken.
- 2. Marketing of existing workforce training programming Action pending.
- 3. Marketing of business trainings Action taken.
- 4. Beautification of Transportation Corridors Action taken.
- 5. SJ County Agriculture Industry Coordination and Promotion Action taken.
- 6. Broadband Action taken.
- 7. Railroad Action taken.

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Business Retention and Expansion

- Received a \$10,000 grant from Merrion Family Foundation for strategic planning to enhance the beauty of San Juan County transportation corridors. Benchmarking complete.
- Taskforce of community leaders formed to identify high-priority community beautification projects.
- •Task force toured main SJ County transportation corridors to identify locations for action.



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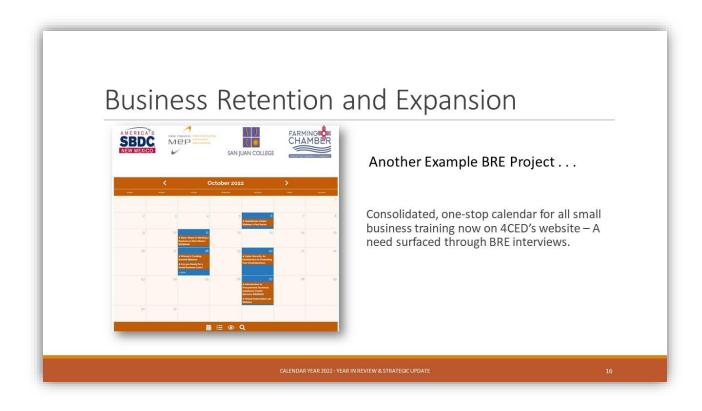
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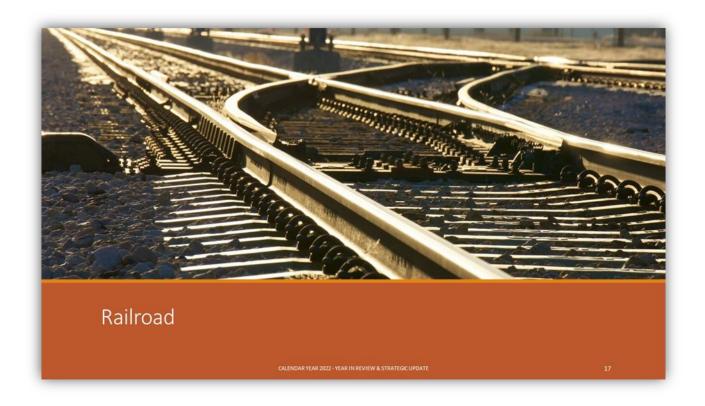
Business Retention and Expansion



Collaborated with SJ College Workforce
Development to offer work ethics training
embedded within their other workforce trainings.
SJ College contracted several entities to deliver
training.

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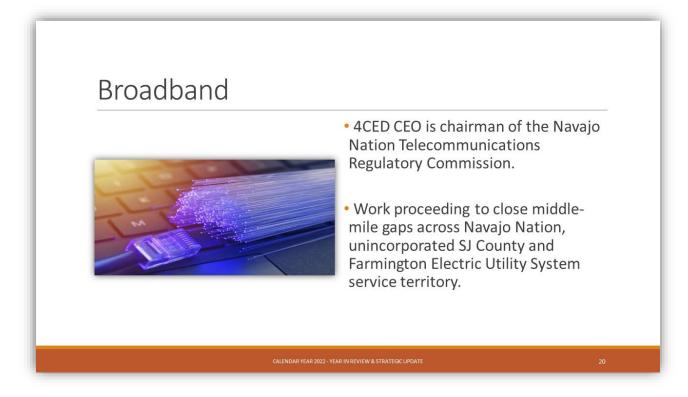
Railroad



- Received \$2 million U.S. DOT BUILD grant award.
- Working with SJ County and Navajo Nation under terms of an MOU.
- HDR retained as engineering consultant.
- Engineering and right-of-way design work underway.
- Held informational meetings in Shiprock and Farmington.

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Agriculture Serving as fiscal agent for Grower's Market Alliance. Marketing support for Harvest Hub. Supporting commercial kitchen development to support food entrepreneurs 2022 Grower and Buyer Agricultural Summit Strong relationship with Navajo Agricultural Products Industry (NAPI)



Members, investors and the public look to 4CED as San Juan County's Economic Development Organization. There is much at stake in these important transformative times as we all work to diversify and strengthen the local economy.

A big responsibility is keeping the community informed and collecting community feedback for local governmental leadership, state and federal economic development partners and industry leaders.

2022 was a busy year for community presentations as we, in addition to routine briefing presentations, added focused quarterly economic development breakfast briefings to the mix. <u>Click here to access the recordings</u> of these well attended meetings in case you missed one.

Community Presentations

- Aztec, Bloomfield and Farmington City Commission or Councils
- San Juan County Commission
- Monthly KSJE radio program
- Leadership San Juan
- Rotary & Kiwanis
- Farmington Chamber of Commerce
- National economic development podcast
- Various Navajo Nation groups
- Quarterly economic development breakfasts
- •4CED's annual meeting



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Member Services CAENOARYEM 2012-YEAR INTERVIEW & STRATEGIC UPDATE 24



4CED offers a broad array of member services and they vary by member classification and needs. Below are some of the highlights. An example of member services is the county-wide commercial and industrial land and building search capability featured on the 4CED website. Click here to check it out.

Also, BIG news is the return of the EDGE Awards Banquet. The EDGE Awards Banquet is a great opportunity to celebrate achievements of some of San Juan County's leading businesses.

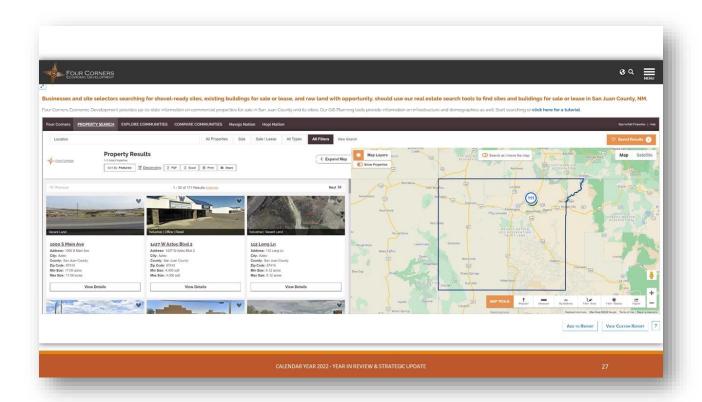
Member Services



- Property search functionality added to 4CED's website
- Dynamically listed commercial and industrial properties sortable by community posted to each of SJ County's community webpages
- \$30K invested in Retail Business Gap Analysis for the Cities of Farmington, Aztec, Bloomfield and Kirtland.
- Set stage for each community to pursue new retail businesses with development company that identified gaps.

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- Newsletter with economic development stories, data and links. Every other Friday at 10:30 am.
- Twelve-month average open rate 36%, up 9% from calendar 2021! Industry average open rate down 2%.
- 86,685 sends. 1,250 subscribers. 199 subscribers organically added during the year.
- News reporting includes State of NM Economic Development data, rig count reports and special announcements.

https://www.4cornersed.com/news/sign-up-for-our-newsletter

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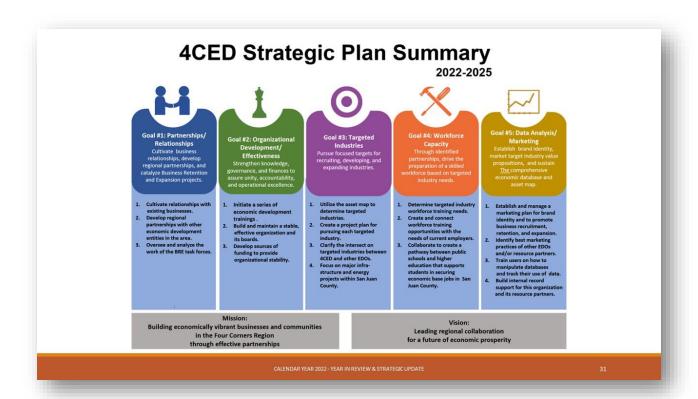
At 4CED we "plan the work and work the plan." Strategic work plans are conducted through the efforts of five Goal Teams comprised of 4CED staff, consultants and community volunteers and driven by a set of prioritized objectives.

Two major strategic planning activities occupied much of the year. The first was development of a comprehensive competitive economic asset assessment of San Juan County to help 4CED more sharply define target industries for recruitment purposes. The work was led by Diane Lupke and Associates and is <u>posted to the 4CED website here</u>. The second is an ongoing effort to assist San Juan County municipalities in attracting select retailers to fill identified gaps. This work is being led by Nextsite, a commercial development advisory firm.

As part of attracting new business and industry to San Juan County, it is important to clearly communicate our value propositions to targeted industries. A big part of the value proposition is our <u>unique</u> set of sustainable competitive advantages.

The asset assessment involved cataloging those advantages and aligning them with selected industries the Lupke Team identified as needing what San Juan County has to offer. Targeted industry specific marketing plans will follow-up as a next step.

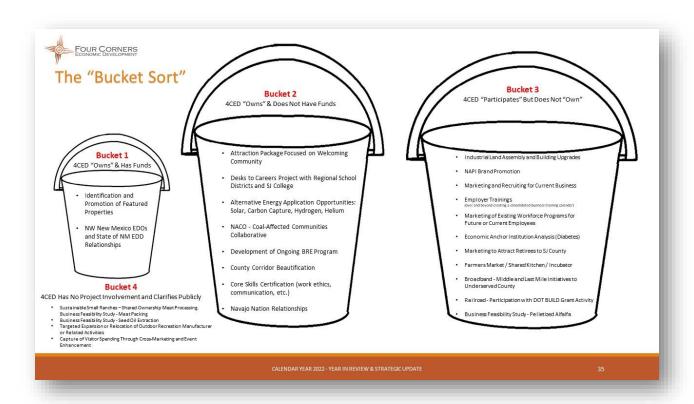
Using the Lupke Team work, 4CED is now positioned to begin developing work plans, staffing requirements, budgets, milestones and key performance indicators for each of the organization's identified objectives.





Strategic Planning — Key Initiatives & Investments Competitive Asset Assessment & Targeting Refinement Four Intensive Multi-Day Work Sessions OCT 2022 Findings & Consensus Building OCT 2022 Fresentation of Refined Industry Factories Set in Industry Focus Areas Over 90 community participants! All SJ County Communities.







Strategic Initiative Ownership by Goal Team

Prioritized Project Initiatives and Goal Team Assignment

Goal Team #1 Partnerships/Relationships	Goal Team #2 Organizational Development / Effectiveness	Goal Team #3 Targeted Industries	Goal Team #4 Workforce Capacity	Goal Team #5 Data Analysis / Marketing
#3 Navajo Nation Relationships		#12 Healthcare Economic Anchor	#17 Core Workforce Skills Certification	#11 Industrial Land Assembly
#4 Railroad Development		#13 Marketing Retirees		
#5 Broadband Development		#14 Pelletized Alfalfa		
#6 National Association of Counties – Coal Affected Communities Initiative		#18 NAPI Brand		
#8 SJ County Corridor Beautification		#19 Attraction of Remote Workers		
#10 Regional and State Economic Development Organization Relations		#20 Farmers Market, Shared Kitchen, Incubator		
#15 Marketing of Employee Training Offerings				
#16 Marketing of Workforce Programs				

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Strategic Planning Next Steps for Initiatives



Work Plan Development

- Specified objectives
- Required Partners (if any)
- Schedule
- Budgets
- Staffing Requirements
- Milestones
- Key Performance Indicators

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Strategic Planning – Key Initiatives & Investments

Retail Business Survey & Gap Analysis -- \$30,000 Investment

Genesis? A member-driven request. The Town of Kirtland needs help securing a grocery store.



Three Questions:

- 1. What retail businesses do we have?
- 2. What retail businesses are missing?
- 3. How do we help SJ County communities attract new retailers for "discovered" opportunities?

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Strategic Planning – Key Initiatives & Investments

NextSite

- Customized presentations made to four municipalities and SJ County
- Unique gaps in retailing found in each community
- Findings will be helpful to local entrepreneurs as municipalities make the data available to citizens
- Attraction strategy planning underway through partnerships of NextSite and communities

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Economic development is a team sport and winning requires collaborative relationships and partnerships.

This is so fundamental to success that one of 4CED's five strategic goal teams is <u>exclusively</u> focused on partnerships and relationships.

Given the nature of this compact annual report, we're unable to update you on each of our partnerships and relationships, but those below are highlights. And, because "bullet points" are just that, please reach out to us should you have questions or want further information.

New Mexico Economic Development Department



Much stronger working relationship built with the NM EDD.

Regular in-person work sessions with regional EDD representative.

Learning to pursue leads in partnership with NMEDD!

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New Mexico Economic Development Department

Development Acreage and Suitable Buildings Needed in SJ County!





- The Lupke Team's Competitive Asset Assessment revealed a critical gap for SJ County – the lack of large parcels of development acreage and "ready-to-occupy" industrial buildings.
- The NMEDD is regularly submitting requests for 4CED and the City of Farmington to respond to development opportunities.
- Neither 4CED or the City of Farmington have inventory to meet needs of large, new out-of-state parties.
- Activity planned in 2023 to work on strategies to close gap and be more attractive to out-of-state businesses.

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Four Navajo Initiatives



- Pump storage hydroelectric project supporting resolution from Teec Nos Pos Chapter
- Railroad in partnership with SJ County
- Middle-Mile Broadband in discussions with Arcadian Infracom on Tuba City to Farmington backbone
- Hydrogen development project on the NAPI farm

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Hydrogen – Very Much on the Horizon



Coordinating

Coordinating community advocacy in support of attracting designated hydrogen hub status

Hosting

Hosted two community education breakfasts to build community awareness. Over 225 attendees. Videos posted to 4CED website.

Developing

Working with NAPI and the Northern Rio Grande Corridor Collaborative to submit a design proposal for a NAPI/4CED jointly owned H2 project on the NAPI farm. In hunt for very substantial U.S. DOE grant funding.

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Coal-Affected Communities

- Hosted quarterly economic breakfast briefing.
- Exploring collaboration potential to share best practices with other coalaffected communities.
- Active engagement with NACo along with SJ County.

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Desks to Career Initiative



Goal: 200 high-wage IT jobs in 7 years

- Collaborative underway with NW New Mexico school districts and SJ College. Application delivered to Gates Foundation for support.
- Will be working with regional employers and Rio Grande Valley computer employers to help design and deliver an innovative workforce education framework blending academics, soft skills trainings and internships to create "career-ready" workers.
- Objective: Reduce export of educated workforce and supporting high-wage employment base!

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At its core, marketing is a contest for people's attention. . .

4CED has primary responsibility to its members, investors and partners for letting the <u>whole world</u> know about all the great things San Juan County has to offer!

To most of the world and the nation, we're "undiscovered" country. 4CED is working to change that by using best-practiced tools and messaging. Of course, the audience also includes San Juan County citizens and the surrounding region. We want to move the needle. Come discover San Juan County, New Mexico.

To do the work, 4CED relies heavily on digital marketing and we're building on a variety of platforms and leaning heavily on a recognized industry best-practiced website.

4CED's biweekly newsletter has a very high open rate (above 30%) and strong subscriber growth. Social media presence is also growing rapidly and particularly for the professionals-oriented LinkedIn page.

Click here if you're not a subscriber to 4CED's newsletter.

Website Proving Itself!

- Golden Shovel, GIS Planning and ReSimplifi – three best-practiced vendors!
- Website named a top-ten new economic development website in 2021.
- Report tracking indicates thousands of users.
- More video content coming in 2023.



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Social Media

- Enhanced Facebook presence now has over 1,250 followers (likes), up 8% from 2021.
- Constant Contact subscriber base also now at 1,250. Newsletter consistently has a <u>very</u> high open rate.
- 4CED LinkedIn has 374 followers up 87%.
- Added content to 4CED's YouTube Channel.









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4CED had a great year in 2022. A year of capacity building, building stronger foundations, involving more community members, executing the strategic plan and doing it all while growing membership.

Thank you, members and investors! We're San Juan County's economic development organization.

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Thank you for your interest in 4CED. How may we serve? Call us at (505) 566-3702.